



## Premium Plus Extended Warranty Test Procedure

To qualify for Premium Plus Extended Warranty you should be within your first year new machine warranty OR your extended warranty request needs to be approved by Exile by submitting a film sample test that displays no obvious machine or thermal print head problems.

If you are outside your first year warranty please run the following tests on one continuous piece of film and submit to:

Exile Technologies  
Attn: Support  
7007 Pinemont Drive  
Houston, TX 77040

1. Print setup. (To run): Take the imager off line and press the menu button until you get to the screen that says "Enter to print setup" then press enter.
2. Dot size test. (To run): Take the imager off line, press the menu button once, then the item button until it says "system test". Then press the parm+ button until you get to dot size test, press enter, then press the parm+ button to change the length to 6", press enter, then use the parm- button to change the low to -10 and the parm+ button to change the high to 10, then press enter. **\*\*Please Note\*\*** Some systems do not allow you to adjust the length of the dot size pattern and if you are asked what dot pattern to choose, please select 2X2.
3. Platen accuracy test. (To run): Take the imager off line, press the menu button once, then the item button until it says "system test". Then press the parm+ button until you get to "Platen Accuracy" then press enter. Press the parm+ button to change the length to 2 ft, then press enter. Then use the parm+ button to change the pattern to filled interior then press enter.
4. A business card or company letterhead with your contact information and any additional notes you would like us to have.

If you have any questions contact Exile support at 888.475.2258 or your local Exile sales representative.